

## **COPYCAT UPHOLSTERY LLC TERMS AND CONDITIONS**

By submitting a quote form and or accepting our services, YOU AGREE TO BE BOUND BY ITS CONDITIONS OF USE (explained below). LEGAL NOTICES, PRIVACY POLICY and all disclaimers and terms and conditions that appear elsewhere on the Copycat Upholstery LLC website.

**Charge Back of Funds without return of the merchandise is considered theft of goods.**

Website Picture notice:

Please note that due to computer monitor, scanner, camera, and other variations, all color represented on this website are for the sole purpose of demonstration of products, and we cannot guarantee that the color represented via our website is a true representation of the actual color of the product purchased. Be mindful of the product you are looking for and understand that if the color of the actual product differs from the color on the website no refunds are issued.

Return Policy:

Copycat Upholstery reserves the right to deny any return, charge restocking fees, and charge return freight charges solely at our discretion.

**Some of the factors used to determine if a credit will be considered are:**

Must report any issue within 7 days of receipt. Marked or altered products.

Item that is not returned if requested by Copycat Upholstery LLC.

Item that is not returned for any reason within 30 days.

Item that has signs of use or is not in original condition, is damaged, or is missing parts.

Items with complaint on color match, all color matches are best match possible by Copycat Upholstery LLC. Customer pick from our website charts, mailed charts or manufacturer color codes that match master sample, same color dye lots may vary and are not considered a defect.

Nonreturnable items: Any special order or custom manufactured item, unless defective that can be remedied by repair.

**NOTICE:** Payment to be made in U.S. Funds. Past due invoice shall accrue interest at 1 ½ percent per month which is an annual charge of 18%. If overdue accounts are referred to an attorney, you agree to pay our reasonable attorney's fees plus cost of all legal action as an additional charge under the contract of sale covered by your purchase. By acceptance of

our services, purchaser agrees to submit to the personal jurisdiction of the courts of the State of Florida and that the proper venue to collect in this matter shall be Lake County Florida. That all parties agree to have any disputes decided by a court appointed mediator.